

FAQ on SMS Alert Facility

+ What are the charges applicable for SMS Alerts?

A nominal charge of Rs.10/- per month is applicable for SMS alerts. This charge will attract GST in addition.

+ Will the charge be segment wise?

The charge will be debited segment wise. For equity Rs. 10/- (including cash, future & currency) & for commodity Rs. 10/-.

+ When the charge will be debited?

This charge will be debited to your trading ledger at the end of every month.

+ Is the SMS Alert Facility mandatory? Can I deactivate this service?

SMS Alert Facility is not mandatory and can be deactivated. But we would recommend continuing this facility as it helps you track the transactions in your account. It is helpful for the persons who are not computer savvy & don't check emails on regular basis.

+ What is the process to activate / deactivate the SMS Alert Facility?

You can simply mail from your registered mail id to our customer care mail id choosing your preference of activation or deactivation. Our mail id is customer.care@achiiversequitiesltd.com.

This is a requirement for the safety and security of your account and to ensure that a fraudster does not deactivate the SMS Alert Facility for your account.

+ Will I stop receiving all SMS Alerts if I do not opt for the SMS Alert Facility?

If you deactivate the SMS Alert Facility you will not receive any SMS alert like trade details, ledger balance etc. from us on daily basis.

+ Will the email facility be chargeable?

No, email facility will not be chargeable. It will remain free as it is currently.