Investor Complaints Data

Data for December 2021:

SN	Received from	Carried forwar d from previou s month	Received during the month	Total Pendin g	Resolved *	Pending end of month**		Average Resolution time^ (in days)
						g for less than 3	Pendin g for more than 3 months	
	2	3	4	5	6	7		8
1.	Directly from Investors	0	0	0	0	N.A.		N.A.
2.		0	0	0	0	N.A.		N.A.
3.	Depositori es	0	0	0	0	N.A.		N.A.
4.	Exchange	0	0	0	0	N.A.		N.A.
5.	Sources(if any)	0	0	0	0	N.A.		N.A.
6.		0	0	0	0	N.A.		N.A.

Trend of Monthly Disposal of Complaints:

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April 2021	0	0	0	0
2	May 2021	0	0	0	0
3	June 2021	0	0	0	0
4	July 2021	0	0	0	0
5	August 2021	0	0	0	0
6	September 2021	0	0	0	0
7	October 2021	0	0	0	0

8	November 2021	0	0	0	0
9	December 2021	0	0	0	0
	Grand Total	0	0	0	0

^{*}Should include complaints of previous months resolved in the current month, if any.

Trend of Annual Disposal of Complaints:

SN	Year	Carried forward from	Received during the	Resolved during the	Pending at the end of the
		previous year	year	year	year
1.	2017-18	0	0	0	0
2.	2018-19	0	0	0	0
3.	2019-20	0	0	0	0
4.	2020-21	0	0	0	0
5.	2021-22 till	0	0	0	0
	December 2021				
	Grand Total	0	0	0	0

^{**}Should include total complaints pending as on the last day of the month, if any.

[^]Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.